



To whom it may concern,

On behalf of Windover Construction, I am pleased to recommend R&R Window for the Excellence in Construction Award for their outstanding work on the Tufts Eaton Hall project. I had the opportunity to work closely with R&R Window throughout the duration of the project and was consistently impressed by their professionalism, reliability, and craftsmanship. Their commitment to clear communication, timely execution, and attention to detail contributed significantly to the project's overall success.

Throughout the course of the project, R&R Window faced several complex challenges - from the installation of the shadow boxes to the execution of the curtain wall system. These challenges required careful coordination and creative problem-solving. Through regular weekly meetings with their team, we were able to collectively evaluate the best approaches to move forward. R&R Window remained diligent, solution-oriented, and highly collaborative, ensuring that the architect's design intent was fully realized without compromising on quality or schedule.

R&R Window's communication throughout the project was exceptional. Despite working with the manufacturer for the first time on this project, they ensured that dialogue remained fluid and consistent across all phases, both from their field crews and office staff. Their collaborative approach stood out - they openly shared their expertise with our team while working through challenges, clearly outlining their safety strategies and sequencing plans. Given the constraints of the narrow site and the need to coordinate closely with multiple trades, their adaptability and teamwork were crucial to maintaining a safe and efficient work environment.

They demonstrated exceptional attention to detail throughout the project. The final installation reflects their meticulous approach, with elements such as aligned seams on the addition that integrate flawlessly with the building's architecture - subtle details that are often overlooked but make a significant visual impact. Their dedication to precision was further evident in their proactive approach: producing and testing multiple templates in their own shop to ensure alignment with the architect's design intent. The result was a high-quality finish that exceeded expectations and left the architect thoroughly impressed.

R&R Window's dedication to quality, collaboration, and craftsmanship made them an invaluable partner on this project. Their proactive communication, problem-solving capabilities, and commitment to the architect's vision set them apart. I have full confidence that their work on the Eaton Hall project exemplifies the excellence this award seeks to recognize.

Please don't hesitate to contact me if any additional information would be helpful.

Sincerely,

Ben Zorfas

Project Manager, Windover

A handwritten signature in black ink that reads "Benjamin E. Zorfas". The signature is written in a cursive, flowing style.